Appendix 1.

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021				
Meeting Date: 20 th October 2020 Information Items				
Subject	Purpose	Key Issues	Witnesses	
Annual Review of Complaints Received Under the Social Services Complaints Policy 1 st April 2019 to 31 st March 2020		To provide the Social Services Scrutiny Committee with information and analysis on the operation of the Social Services Directorate's Representations and Complaints procedure from 1 April 2019 to 31 March 2020. The Report will also include a summary of the compliments received in the same period.	Nicola Broom, Complaints and Information Team Manager.	

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021 Meeting Date: 1 st December 2020 Information Items			
Subject	Purpose	Key Issues	Witnesses

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021 Meeting Date: 2 nd February 2021 Information Items			
ubject	Purpose	Key Issues	Witnesses

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021 Meeting Date: 16 th March 2021 Information Items			
ubject	Purpose	Key Issues	Witnesses

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021 Meeting Date: 27 th April 2021 Information Items			
ubject	Purpose	Key Issues	Witnesses

Social Services Scrutiny Committee Forward Work Programme – May 2020 – May 2021 Meeting Date: Date to be Confirmed Information Items			
ubject	Purpose	Key Issues	Witnesses